

INTERNAL/EXTERNAL

Job Title:	Support Worker	Status:	Casual
Program:	Hotel to Homes	Start Date:	ASAP
Location:	Surrey	End Date:	March 2022
Schedule:	Varied shifts	Hourly Rate:	\$22.43
	Days/Evenings/Overnights	Posting #:	21-017
	Weekdays & Weekends	Closing Date:	September 6, 2021

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls, and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness, and crime.

We are recruiting a casual, on-call, Support Worker for our Hotel to Homes Program. Located in Surrey, a response to increase demand due to COVID-19, homeless women, and those with children live in two hotels. Staffing is provided around the clock to provide women with assistance and support to make plans to address their immediate needs and housing plans. Staff provide women with service navigation and community linkages to address their identified needs.

KEY RESPONSIBILITIES:

- Maintains a warm, safe supportive environment atmosphere through engaging with residents and building rapport and goodwill.
- Responds to client emergency and crisis needs as necessary and deals with behavioural issues as appropriate.
- Records all activities and interactions with residents as part of the ongoing case management.
- Maintains accurate records and resident interaction, as necessary.

QUALIFICATIONS:

- Grade 12 combined with a certificate or training in the social service sector and a minimum six (6) months recent related experience, or equivalent combination of education and experience.
- Substance use and mental health experience.
- Knowledge and understanding of women with complex needs and the government services they interact with.
- Understanding of crisis management, risk assessment, overdose response, trauma, gender-informed practice, and case management.
- Proficient in MS word, excel, outlook and data entry.
- Excellent communication skills both written and verbal.
- Ability to lift up to 30 lbs.

JOB REQUIREMENTS:

- Minimum on-call availability of 7 shifts per week to provide staffing coverage for sick, vacation and other employee absences as required.
- Food Safe.
- Standard First Aid with CPR-C.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).

EFry is an equal opportunity employer and is committed to building a diverse workforce and strongly encourages applicants that represent those we serve. We welcome applicants with non-traditional educational backgrounds and field experience.

Interested candidates must submit a cover letter and resume to hr@elizabethfry.com by no later than September 6, 2021 with the subject line SW 21-017.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.