

INTERNAL/EXTERNAL

Position:	Support Worker	Type:	Relief Contract Till March 2022
Program:	Hotel to Homes Program	Posting #:	2307-SW- 210503
Location:	Surrey-Sheraton	Hourly Rate:	\$22.43
Schedule:	Varied shifts/around the clock	Closing Date:	Open Until Filled
	Weekend/Weekdays/Stat Holidays		

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness and crime.

Located in Surrey, as a response to increased demand due to COVID-19, homeless women, and those with children live in two hotels. Staffing is provided around the clock to provide women with assistance and support to make plans to address their immediate needs and housing plans. Staff provide women with service navigation and community linkages to address their identified needs.

KEY RESPONSIBILITIES

- Maintains a warm, safe supportive environment atmosphere through engaging with residents and building rapport and goodwill,
- Responds to client emergency and crisis needs as necessary and deals with behavioural issues as appropriate,
- Records all activities and interactions with residents as part of the ongoing case management,
- Maintains accurate records and resident interaction, as necessary,

EDUCATION & EXPERIENCE

- Grade 12 combined with a certificate or training in the social service sector and a minimum six (6) months recent related experience, or equivalent combination of education and experience.
- Substance use and mental health experience.
- Knowledge and understanding of women with complex needs and the government services they interact with.

SKILLS AND ABILITIES

- Excellent communication skills both written and verbal.
- Understanding of crisis management, risk assessment, overdose response, trauma, gender-informed practice, and case management.
- Proficient in Microsoft Office programs.

JOB REQUIREMENTS & EXPECTATIONS

- Food Safe Level 1 and Standard First Aid Certificates, with CPR-C required.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Dr's note of Fitness required.

- Satisfactory Criminal Record Review (vulnerable sector search).
- Must be able to lift up to 30 lbs.

EFry is an equal opportunity employer and is committed to building a diverse workforce and strongly encourages applicants that represent those we serve. We welcome applicants with non-traditional educational backgrounds and field experience.

Interested candidates must submit a cover letter and resume to humanresources@elizabethfry.com

Please note only short-listed candidates will be contacted for interview. No phone calls please.

