

EXTERNAL

| | | | |
|------------------|--|----------------------|--------------------------|
| Position: | Support Worker | Type: | Relief |
| Program: | Legacy Manor | Posting #: | 2420-HSW-210408 |
| Location: | Abbotsford | Hourly Wage: | \$22.20 |
| Schedule: | Varied shifts/around the clock Weekend/Weekdays/Stat Holidays | Closing Date: | Open Until Filled |

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness and crime.

Located in Abbotsford, Legacy Manor is a 37-unit supported housing program for women seeking an abstinence focused environment. Support workers provide awake management of the site and ensure the wellbeing of residents. A planned meal service offers two meals (breakfast and dinner) daily. Women live independently and have access to staff for support and case planning.

KEY RESPONSIBILITIES

- Maintains a warm, safe supportive atmosphere through engaging with housing participants and building rapport and goodwill while overseeing day to day activities of the program.
- Conducts scheduled interviews, and participant registration for housing units.
- Provides participants with day-to-day support as needed through a harm reduction lens and conducts ongoing monthly client meetings to review their plans and goals for themselves and provide case management as needed. Where necessary, identifies participant challenges and develops intervention plans.
- Maintains daily records of operations and client interaction, as necessary.
- Performs light housekeeping duties ensuring a safe, clean hygienic environment for all.

EDUCATION & EXPERIENCE

- A Certificate in related field plus one (1) year recent experience in a similar environment or equivalent combination of education and experience.
- Substance use and mental health experience.
- Knowledge and understanding of women with complex needs and the government services they interact with.

SKILLS AND ABILITIES

- Excellent communication skills both written and verbal.
- Understanding of crisis management, risk assessment, trauma and gender-informed practice, and case management.
- Proficient in Microsoft Office software programs.

JOB REQUIREMENTS & EXPECTATIONS

- Food Safe Level 1 and First-Aid Certificates, including CPR-C required.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).
- Must be able to lift up to 30 lbs.

EFry actively promotes a program of equity and equal opportunity to ensure equal access to employment opportunity for all persons.

Interested candidates must submit a cover letter and resume to humanresources@elizabethfry.com
Please note only short listed candidates will be contacted for interview. No phone calls please.